

WOLLATON & LENTON ABBEY AREA COMMITTEE 23rd FEBRUARY 2015

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director of Commercial & Neighbourhood Services	Wards affected: Wollaton East And Lenton Abbey & Wollaton West
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Other colleagues who have provided input:	<p>Dave Halstead, Head of Neighbourhood Operations & Deputy Director dave.halstead@nottinghamcity.gov.uk</p> <p>Linda Robertson, Analyst, Crime and Drugs Partnership linda.robertson@nottinghamcity.gov.uk</p>	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input checked="" type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input checked="" type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input checked="" type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities; • Community engagement; • Finance; • Safer theme – Crime and anti-social behaviour (ASB); • Neighbourhood theme – Cleansing and Environmental issues; • Working theme – unemployment rates; • Housing; • Community Protection; 		

- Fire;
- Health Theme – local health priorities.

Recommendation(s):

1	Area Committee note and comment on the Ward Performance reports for quarter 3 2014/15
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1. **REASONS FOR RECOMMENDATIONS**

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. **BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 2.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team’s Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans.
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey

Crime: During October – December 2014 (compared with October – December 2013) all crime in the Wollaton East and Lenton Abbey Ward increased by 5% (increase of 6 crimes to 358 for April- Dec 2014) with an increase in thefts of 13 incidents with the majority being of bikes from the University. Dwelling burglary decreased by 4 incident during October – December 2014 for the same period in 2013. Please see detailed breakdown. The rate for all crime per 1,000 of population in the WELA ward is the lowest across the 20 wards. There is a decrease in ASB for the ward Year to Date.

Total number of crimes across both beats:

October 2014 =17 crimes and 14 ASB incidents

November 2014 =16 crimes and 9 ASB incidents

December 2014 = 14 crimes and 16 ASB incidents

Total of above = 47 crimes and 39 ASB incidents

Breakdown:

Wollaton East & Lenton Abbey Ward Crimes	October 2014	November 2014	December 2014
Burglary Dwelling	Total 7 Uni Park & LA 5 Hillside 2	Total 13 Uni Park & LA 8 Hillside 5	Total 11 Uni Park & LA 6 Hillside 5
Burglary Other	Total 3 Uni Park & LA 3 Hillside 0	Total 4 Uni Park & LA 3 Hillside 1	Total 1 Uni Park & LA 0 Hillside 1
Thefts of and from vehicle	Total 1 Uni Park & LA 1 Hillside 0	Total 3 Uni Park & LA 3 Hillside 0	Total 1 Uni Park & LA 1 Hillside 0
Criminal Damage	Total 6 Uni Park & LA 4 Hillside 2	Total 4 Uni Park & LA 2 Hillside 2	Total 8 Uni Park & LA 2 Hillside 6
ASB reported incidents	Total 14 Uni Park & LA 9 Hillside 5	Total 9 Uni Park & LA 6 Hillside 3	Total 16 Uni Park & LA 12 Hillside 4

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team In January 2015.

ASB: During October – December 2014 (compared with October – December 2013) ASB decreased by 39% by 15 incidents. The Ward has the lowest rate per 1,000 of population of the 20 wards across Nottingham.

Domestic Violence Crimes: 12 incidences reported for 2014-2015 YTD with a decrease of -12 (-50%) from previous year to date. However we have been informed that there are a significant number of unreported incidences of Domestic Violence in Lenton Abbey.

Fire: Even though incidents of Fire are low in the ward with 1 Deliberate Secondary and 1 Accidental fire in the quarter. With the Ward Year to Date ranking the lowest for All Fires with 2 (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

Community Protection: No Fixed Penalty Notice (FPN) or Statutory Notice data was available.

Cleanliness of the Ward has increased from the previous quarter and to a 92 average well above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been a decrease across all areas for the same quarter October – December 2014 in comparison with October and December 2013. For the current year **Graffiti** is decreasing across the Ward with 14 incidents in October – December 2014. **Fly Tipping** across the Ward

in October – December 2014 decreased with 13 incidents. **Dog Fouling** across the Ward in October – December 2014 increased with 59 incidents. However currently there have been no real issues raised with the Students returning to live in the WELA ward since the start of term.

Unemployment: Is increasingly falling for the WELA Ward with a decrease of -51% for the quarter being the lowest in the City. Hope Nottingham are continuing their Employment Pathway for their volunteers and have started the new food growing and environmental maintenance training programme on the Wensor Avenue Allotment space in Lenton Abbey with the Official Key Handover event with WELA Ward Councillors and NCH in December 2014. With NDO support there has been successful ongoing student team challenges, volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

Housing: The ward has a 3 star rating. There are currently 3 letting voids in 2014/2015 with a decrease to 25 days in void to re-let time achieving current targets. There are no empty properties awaiting de-commissioning in the Ward. 102% of rent charged has been collected which is excellent. 98.1% of repairs have been completed on target with tenant satisfaction of 8.86. 0.61% of tenancies had to be ended by eviction

Health: Health data is currently being updated for the ward. Sheila Roper Community Centre are currently exploring the possibility of offering gentle exercise and healthy eating sessions with various partners.

Key Successes:

Lenton Abbey Park Development Plan and Bid – An exciting Development Plan for Lenton Abbey Park with Ward Councillors, NDO and Parks and Open Spaces was submitted with a Funding Bid to external funders in October. The Park has continued to win Green Flag status again this year.

Highfields Park Heritage Lottery Bid - Through excellent work by Parks and Open Spaces and Highfields User Group £3.2 million Heritage Lottery Bid has been successful. Works will begin in 2015 to restore many of the heritage features and using WELA Area Capital Fund monies to develop a new Dipping Pond which local residents can use for wildlife activities.

Sutton Passeys Crescent Play Area – WELA NDO working with Parks and Open Spaces on ongoing consultation with local residents on current usage and issues to inform a Development Plan for the Play Area.

Spring Clean Up Days of Action in Lenton Abbey – plans are moving forward for a bulky waste collection for priority streets in Lenton Abbey. Additional events and activities to tackle Dog Fouling will be rolled out across the Ward.

Leader Listens event – Politics students and pupils studying Community Engagement gained a real insight into the workings of Nottingham City Council from face to face discussions with Councillor Jon Collins during the WELA ward Leader Listens event on 24th November at Bluecoat Academy Wollaton Park estate campus. Councillors listened to and engaged pupils and residents in discussion and giving answers about local issues, ideas and concerns about the Wollaton East and Lenton Abbey ward and City Wide.

Hawton Spinney Interpretation Panel and Nature Trail – Launch on 12th February with follow up workshops – Following successful public meetings and community consultation which informed the drawing up of the Hawton Spinney Maintenance and Development Plan. Action points have been implemented with new planting and re-development of the wildlife

habitat. As well as the new signage, Interpretation Panel and Nature Trail. "Providing a local resource for generations now and to come", "The Information Board is informative and clear" "I like the A4 photos for the Nature Trail", "It will be really interesting for people in the area, school children, residents and visitors"

Christmas Light Up Events and Lenton Abbey Residents Association – Wednesday 3rd December 5pm The Blossoms - Residents really enjoyed the fireworks, Beeston Fields school carol singing, University of Nottingham Brass Band, activities, stalls and warm up workshops at the Community Centre. Building on the success of last year's event with Locality Management working closely with LARA, Sheila Roper Community Centre, and Afterschool Club, local schools, the, Children's Centre, Scouts and other NCC and VCS partners.

Christmas Fair and Light Up Event With Wollaton Park Residents Association (WPRA)– Saturday 6th December 2014 – a new event with many stalls and community consultation on several Wollaton Park estate projects including the Ring Road Improvement Scheme and Hawton Spinney which was well supported by Wollaton Park estate residents with Locality Management working closely with WPRA, local residents, local creative and small businesses and other NCC colleagues and VCS partners.

Lenton Abbey Fun Day – Saturday 4th July 2015 after the success of the 2014 Fun Day with fantastic support from all the diverse local communities in Lenton Abbey and a wide variety of stalls, children's and young people's play and sports activities, performances, community consultation and information stalls. LAFFDA have already started meeting to plan 2015! If you have any ideas please get in touch. Please look on the WELA facebook page for upcoming news and dates.

Neighbourhood Transformation Plans – detailed Action Plans on alleyways, tree planting and old allotment sites in Lenton Abbey led by NDO are currently being developed and implemented with Ward Councillors, NCH, CPO's, CP Enforcement, City Services and Allotments Service and Community Payback partners. Allotments on Brook Road, off Manton Crescent and off Woodside Road using Ward Cllrs, NCH and Allotments Service budgets have been cleared over the last few months and brought back into use to be let out to new Allotment holders. Building on the 'Grow For It' campaign. Plans are currently being implemented to 'transform' Woodside Road Blossoms including 5 new bins, a refurbished Pagoda etc. As a result of external funding being secured by NCC Allotments Service for Trees For Cities Project WELA NDO working with Tree Services undertook community consultation resulting in overwhelming resident support for 12 fruit trees in 'green spaces in Lenton Abbey. These were planted by local residents, NDO, WELA Councillors, City Services on 20th January 2015. Resident Bee Warren said "it's great to see this excellent project coming to fruition and I look forward to watching the trees mature, eventually to produce a free crop of apples and pears for the community, and perhaps to expand on in the future. These trees will not only provide nutritious fruit but also an opportunity to teach and encourage some gardening skills for those in the neighbourhood who maybe haven't previously had the experience or confidence to try growing their own food. So many ancient orchards have been grubbed up in recent years. This is crazy. Britain has one of the best apple growing climates in the world and yet we have come to rely more and more on apples imported from as far away as New Zealand, Chile and South Africa. Creating such vast, unnecessary food miles makes no economic sense, is ecologically unsound and denies folks the superior taste and quality of fruit picked fresh from the tree. We may not be able to fit large orchards in our urban pockets of green space but even a few trees here and there are better than none. It all adds up to improving the environment and people's quality of life."

These Action Plans and Gateway To Nottingham Plans are monitored through the Neighbourhood Action Team meetings.

Lenton Abbey Residents Association– plans are underway for a Spring event with the theme of ‘Grow Your Own’, ‘Clean’ and ‘Pride in Neighbourhoods’ for local residents working with the Police, VCS partners etc.

Area Capital and Public Realm Funds – since the last Area 7 Committee in November 2014 new gating installed to reduce ASB and fly tipping. Works on Woodside Road planned for April to reduce damage to the verges and help create off road parking. Further phases are currently being planned.

Issues:

Ongoing issues with parking both in Lenton Abbey and Wollaton Park estate due to street design. The first Phase of the Experimental Traffic Restriction Order (TRO) in Lenton Abbey is having an impact with effective enforcement which has stopped people from parking on the grass verges in the restricted zone on Woodside Road. This will stop further damage to the grass verges. Further detailed scoping and development work, review and problem solving has taken place with Locality Management leading discussions with Ward Councillors, Traffic Management and Highway Services consulting with NCH and other partners. Community consultation on proposals have been completed and works are scheduled in. Work is currently being developed for further Phases of the works and a new TRO to support parking for residents outside Woodside Road shops in Lenton Abbey.

Wollaton Park estate New Residential Parking Scheme – this has been up and running for a number of months with really positive feed-back from Wollaton Park residents who have felt the improvements relieving some of the parking issues caused by QMC school and University staff. “It has made a real difference. They have been ticketing a lot of cars.” WPRC Chairperson “There have been no problems with the new parking arrangements outside the Farndon Green shops” Monitoring of any parking issues outside local schools is currently underway by Traffic Management, Neighbourhood Police Beat Teams and Enforcement in February across the whole of Area 7.

Burglary and cycle theft have increased over the last 6 months but the Neighbourhood Police Beat Team have responded with swift action and successful local operations resulting in arrests and suspects being charged. In partnership with Nottinghamshire Police and other partners, a Crime Prevention Target Hardening Project is currently being rolled out to WELA’s most vulnerable residents.

Events:

During this quarter a range of events and meetings have and are due to take place including TRA’s and Local Action Group (LAG) meetings, Sheila Roper Community Centre Management Committee, LAFFDA (planning for Lenton Abbey Fun Day), Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with TRA’s and NCH there will be some development work to increase resident and tenant involvement in local groups to enable continued participation and representation following the change in Tenant Panels.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward Priorities. There has been strong partnership working on the Allotment Action Plan led by Neighbourhood Services, working with Allotment Services, NCH, Community Protection and City Services on patch operations on clearing allotment sites, to reduce ASB and enforcement of Allotment Hiring Agreements which have brought some allotment sites back into use and back into Allotment use. We are still working closely with the HMO Team on the additional HMO registration in Wollaton Park estate which should improve contact with HMO landlords. Partnerships have been further strengthened with Stonewater Housing Association and Sheila

Roper Community Centre and with other Social Landlords through a Task and Finish Group reviewing Resident Welcome Packs.

Ward: Wollaton West NDO: Lyse-Anne Renwick

Crime:

Last year had been a challenging year in terms of overall crime. The main crime types which increased significantly were shed and garage burglaries, often where cycles have been stolen, or unlawful entry to cars. Wollaton West crime is decreasing, the current initiatives appear to be working and the NAT team will continue to monitor the situation and continue to support residents. January 2014 burglary dwelling figure was 7 as compared to January 2015, this year is 0, and burglary other also fell in comparison to January 2014 from 2 to 1. Personal robbery fell from 4 last January 2014 to 0 January 2015, criminal damage and arson also fell from 9 to 7, January 2014 compared to January 2015. Crimes which have increased in comparisons to the same month last year January 2014 and the year to date January 2015 are theft 16 an increase of 9, vehicle offences 10 an increase of 5 and violence 10 and increase of 9. The rates for all crime are per 1,000 of population in the Wollaton West ward. The increased which are crimes indicated are the crimes the NAT team are working diligently to address.

Breakdown:

Wollaton West statistic: For the period November 2014 – January 2015.

Crimes	November 2014	December 2014	January 2015
Burglary Dwelling	6	4	1
Burglary Other (Shed, Garage, Shop etc.)	13	9	0
Robbery	0	0	0
Theft From Vehicle	2	8	9
Theft of vehicle	1	1	0
Theft Other	2		4
Criminal damage	3	8	7
ASB	10	18	13

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team in January 2015.

Cleanliness Index: The neighbourhood as clean as the City Centre is the benchmark target on cleanliness is to achieve 86%. Wollaton West Ward cleanliness index score is 97% which is above the average of the City Centre.

Graffiti: Wollaton West graffiti issues have not increased; there were no graffiti incidents in December 2014 a decrease of 4 from the previous month.

Fly Tipping: There were 6 incidents of fly tipping in the period a decrease of 1. The Neighbourhood Operation Manager team together with Locality Management are actively working to address this issue.

Dog Fouling: The Ward has seen an increase in dog fouling, 15 incidents. The NAT team (Neighbourhood Action Team) are planning a programme of activities to address the problem which will include Weeks of Action in the areas identified. Visits to local schools assemble together with leaflet distribution at the upcoming Crime Prevention Road Shows to raise awareness of the problem in the ward.

Unemployment Rate: West employment figures remain the same. The ward is ranked 18 out of the 20 wards for unemployment in the city which is very good for the Ward and the City. Unemployment fell in every ward in the last year, only Wollaton West saw no change the Ward is still ranked 18th.

Fire: There has been no deliberate fire in the Wollaton West Ward this period.

Key Successes:

Wollaton West Christmas Lights Celebration –

Last December saw even more participation at the Bramcote Lane Christmas Lights Switch On, the best ever Wollaton West Christmas Lights Celebration to date, more people attended the event. The Bramcote Lane Retailers contribution this year was exceptional. Coates the butchers again donated free BBQ on the night and Sharps the florist contributed soup, rolls and jacket potatoes. The other retailers and Estate Agents contributed prizes for the tombola. This year we saw the opening of Sainsbury's on Bramcote Lane who also participated in the Christmas spirit by donating all the mince pies for the evening together with Christmas cakes for the tombola. The money raised this year by the charity tombola went to the Wollaton Care Group. Citizens came from as far afield as Browtow, Basford, Beeston and Bulwell to attend the event. The contribution from all our partners, e.g. Police, Fernwood Infant School, Kingswood, St Leonard's and Grangewood Methodist Churches were exemplary.

Thanks to all who contributed which made the event such a success?

Bramcote Lane Traffic Calming Scheme Opening –

The Bramcote Lane Traffic Calming Scheme Opening was well attended by the Wollaton West Ward resident; they reported that the improvements were a great success for the area. There was ribbon cutting at the pump by Councillor Battlemuch to reopen the Lane after which everyone proceeded into St Leonard's Community Centre for a speech by Councillor Battlemuch together with tea, coffee, mince pies and cakes. There were approximately 45 residents in attendance.

The old speed cushions have been replaced with round top road humps, a new zebra crossing has been put in outside the Library and Community Centre, there are two new pedestrian

refuges, and the old raised plateau outside the Library has been removed. All the materials used have been selected to complement the local heritage.

There are new paved parking areas adjacent to the Village Pump and improved footways and crossing facilities for pedestrians around the Village Pump and Wollaton Road. New black cast iron planters have been placed around the Village, new LED uplighters to highlight the Village Pump have been put in and the carriageway has been resurfaced between Dovecote Drive and Wollaton Road. The area is vastly improved and has enhanced the ward tremendously.

Messages received from residents:

'Credit where credit due, in that a superb job has been done on the Square and Pump - a happy combination of heritage and traffic management. The York stone paving with its surface lighting is particularly attractive - well done to all concerned'.

'Just to say that the pump and new layout of the road is looking really good'.

Wollaton West Youth Disco –

On the 14th December the young people of Wollaton got dressed in their finery to attend the first Wollaton West Youth Disco to celebrate the end of term and also the end of the year. There were disco lights and disco music together with food for the attendees, the young people who attended said they had a good time and 'it just topped off the year for us'. The event was a great success with no problems for the volunteers and staff.

Issues: Dog fouling has increased dramatically in the area especially on Fernwood Crescent, Rushford Park, Woodhall Drive and Grangewood Road, the Neighbourhood Action Team are to carry out Week of Action programmes together with a covert operation programme with the CPO's in the worst affected areas.

Antisocial behaviour on the Grangewood Estate and Torvill Drive is a concern at the moment therefore the Neighbourhood Development Officer together with Places for People, Housing Officer and the Police are looking at initiatives to resolve the problems.

Events: A range of meetings and events have taken place this quarter including, Wollaton West Community Meetings, Friends of Wollaton Park Group meeting and the Local Area Group meetings. The Wollaton West Ward Budget Consultation Event is to be held on 29th January 2015, it appears that the Wollaton West Ward residents are very interested in attending the event and have been confirming their attendance.

NAT's (Neighbourhood Action Team): - The team represents various key services provides who meet to look at current issues across the ward. The team are working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. The key Issues are specific area youth antisocial behaviour and dog fouling.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5. **RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)**

5.1 None

6. **EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

7. **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 Neighbourhood Working Framework 2012 CLT report

8. **PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 None